

J.W Educational Ltd, Haling Park, Nottingham Rd, South Croydon, Surrey, CR2 6YT. Tel: 0208 - 633 - 9901 Email: shop@whitgift.co.uk Manager: - Mr Andrew Mantilas

J W. EDUCATIONAL LTD

**RETURNS POLICY** 

1st January 2013

It is our policy to always give a satisfactory service to our customers.

At the point of sale, all goods must be checked by the purchaser to ensure that they are in a satisfactory condition.

If the goods prove to be faulty, an exchange can be given within 30 days of the purchase at the discretion of the Manager, provided you have proof of purchase. Items must be unused and returned in the original packaging and in a re-saleable condition.

It is our policy not to refund uniform if you withdraw your child from the School or to refund goods returned without a valid reason.

We reserve the right to charge a restocking fee of 10%.

Sale or discounted stock is sold as seen and no refund will be given.

Whitgift School.